

Product Warranty Policy



PR undertakes for **five years** (from first delivery date of warranty sealed products), either itself or through a third party, to repair free of charge at PR's address any defects due to construction, material or production faults.

• Defects due to misuse, faulty maintenance, incorrect erection or faulty repair by the customer are not covered under this warranty.

This warranty applies in addition to PR's general liability for defects under our general conditions for supply of products (Orgalime S2022) to standard and I.S. products (catalogue products for which PR has a general list price.*).

The purpose of the repair under this warranty is to remedy disturbances in the functioning of the sold products.

- PR is entitled to use spare parts at their own discretion.
- PR is also entitled to replace the entire product under repair.
- Any repair shall take place at PR's address or at a third party appointed by PR.
- Dismantling and reinstallation costs are to be covered by the customer, while freight costs (when organized by PR) are covered by PR.
- If the customer requests repair at the place of use, PR is entitled to charge the customer a repair fee in accordance with the price list and the standards normally used by PR at the time of the repair.

In case PR does not fulfil its obligations when carrying out the repair under this warranty, PR shall within reasonably time upon receipt of the Customer's complaint remedy the insufficient repair at PR's expense.

PR's liability for insufficient repair cannot exceed EURO 2,000 for each product.

PR shall however under no circumstances be liable for loss of production, loss of profit or any other consequential damage and indirect loss.

🛆 *Sensors 5802, 9421, 277 and any other 3rd party product are not subject to warranty.



Simon Bisbo CEO

